

Privacy Policy

What personal data Bayocean collects, why, how long it is kept, and your rights.

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1. Who we are

Bayocean Limited (company number 2026-00312, Ground Floor, Rodney Court Building, Rodney Bay, Gros Islet, Saint Lucia) is responsible for the personal data processed through the Bayocean website, Client Portal and services. Contact: support@bayoceancapital.com (subject line "Privacy Request").

2. Data we collect

- **Identity and contact data:** name (including native-language name), date of birth, nationality, residence, address, email, phone number, identity documents, selfies and verification results.
- **Profile and suitability data:** occupation, source of funds, expected activity, net-worth range and trading experience.
- **Account and trading data:** Trading Account numbers, MT5 orders, deals and positions, balances, leverage and account settings.
- **Funding data:** deposit and withdrawal records, USDT networks, wallet addresses, transaction hashes, receiving QR codes and amounts.
- **Service data:** copy-trading, managed-account, competition, introducing-broker and promotion records, including competition nicknames and avatars you choose.
- **Security and usage data:** login records (successful and failed), IP addresses and the approximate country and region derived from them, device and browser information, pages used in the Client Portal, and verification-code events.
- **Communications:** emails, support tickets, live-chat messages and complaint records.
- **Website data:** cookies and similar technologies needed to run the website and Client Portal.

3. Why we use your data

- to open and manage your accounts and provide our services (performance of our contract with you);
- to verify your identity and carry out anti-money-laundering, sanctions and fraud checks (legal obligation and legitimate interest);
- to process deposits, withdrawals, transfers, fees and rebates;

- to secure your account, for example detecting unusual logins and preventing unauthorised access (legitimate interest);
- to communicate with you about your account, service changes and important notices;
- to handle complaints and establish, exercise or defend legal claims;
- to improve our services; and
- to send marketing, only where you have agreed. You can opt out at any time.

4. Who we share data with

We share personal data only as needed with: identity-verification and sanctions-screening providers; blockchain-analytics providers; hosting, email and IT providers; the MT5 platform provider; IP-geolocation services (we send only the IP address); Liquidity Providers (trade data only); professional advisers; and authorities where required by law. If you were introduced by an introducing broker, that broker may see limited information about your accounts and trading needed to calculate its commission. In copy trading, strategy statistics are shown to other clients, and followers' identities are masked.

5. International transfers

Our service providers and servers may be located outside your country of residence. We take reasonable steps to ensure your data is protected wherever it is processed.

6. How long we keep data

We keep personal data while you are our client and afterwards for as long as needed to meet legal, anti-money-laundering, tax, audit and dispute-resolution requirements, normally at least five (5) years after the relationship ends. Login records used for security monitoring are normally kept for ninety (90) days unless needed for an investigation.

7. Security

We protect personal data using encrypted connections, access controls, login-attempt limits, verification codes for sensitive actions, logging and staff confidentiality obligations. No system is completely secure; you must also keep your passwords and devices safe.

8. Your rights

Subject to applicable law, you may ask to access, correct or update your personal data, object to or restrict certain processing, withdraw consent to marketing, or ask for deletion where we are not legally required to keep the data. We will verify your identity before acting on a request and respond within a reasonable time.

9. Children

Our services are not for persons under 18. We do not knowingly collect data from them.

10. Changes

We may update this policy. The current version is always available on our website and in the Client Portal.

Bayocean Limited • Company number 2026-00312 • Ground Floor, Rodney Court Building, Rodney Bay, Gros Islet, Saint Lucia • support@bayoceancapital.com. If this document is translated, the English version prevails.